

THE CHANGE REPUBLIC

Terms & Conditions (T&C)

Last updated: 23 July 2025

1. Definitions

“Company”, “we”, “our” – The Change Republic GmbH, CHE-131.869.164, Rötibodenstrasse 34, 8820 Wädenswil, Switzerland.

“Client”, “you” – any natural or legal person who purchases or uses our Services.

“Services” – executive and group coaching, workshops, personal-branding advisory, keynote speaking, and any digital products (including the forthcoming AI Coach TheChangeCoach.AI).

2. Scope of Services

We deliver the Services described in the written proposal we send you. Any extra work must be agreed in writing.

3. Eligibility

Our Services are offered only to persons aged 18 or older.

4. Booking & Contract Formation

A binding contract is formed when you accept our written proposal (including by email) or otherwise confirm in writing.

5. Fees, Invoicing & Payment

- Currency: Swiss francs (CHF).
- VAT: We are VAT-exempt.
- Payment terms: 30 days net, payable by bank transfer, Stripe or PayPal.
- Late payment: We may charge reasonable reminder fees and statutory default interest.

6. Cancellation & Rescheduling

Sessions may be rescheduled free of charge up to 48 hours before the appointment. Cancellations made later are deemed delivered and fully payable. No refunds are granted for partially used packages or events you cancel.

7. Intellectual Property

All materials we provide (hand-outs, slides, recordings, the AI Coach content, etc.) remain our property. You receive a non-exclusive, non-transferable licence to use them internally for your own development. Sharing or reuse requires our prior written consent.

8. Confidentiality

We keep all client information confidential, save where disclosure is required by law or for International Coaching Federation (ICF) credential verification (limited to your name, contact details, and coaching dates).

9. Data Protection

We process personal data in accordance with the Swiss Federal Act on Data Protection (FADP).

- Purpose: service delivery, administration, payment processing, and quality improvement.
- Retention: 2 years after the end of the engagement, unless legal obligations require longer storage.
- Your rights: access, correction, deletion, or restriction—use the contact provided upon signing your contract.

10. Use of Technology & Third-Party Tools

We use Zoom, WhatsApp, Google Drive, Stripe, PayPal, Kajabi, ChatGPT, Claude, Perplexity and an AI note-taker. Sessions may be recorded for note-taking; you may opt out by notifying us in writing before the first session. All data are anonymized for use in ChatGPT, Claude and Perplexity.

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11. Disclaimer

Coaching is not therapy, counselling, medical or financial advice. You remain responsible for your own decisions and results.

12. Liability

Our total liability for any claim is capped at the fees you actually paid for the relevant Service. We are not liable for indirect or consequential loss.

13. Amendments

We may update these Terms at any time. The revised version becomes effective on publication at thechangerepublic.info. Continued use of the Services constitutes acceptance.

14. Governing Law & Jurisdiction

These Terms are governed by Swiss law. Exclusive place of jurisdiction is Zürich, Switzerland.

15. Language

The English version prevails over any translation.

16. Contact

General enquiries: see the contact form at thechangerepublic.info/contact-us.

Registered office: The Change Republic GmbH, Rötibodenstrasse 34, 8820 Wädenswil, Switzerland.

17. Severability

If any clause is held invalid, the remainder stays in force.

18. Entire Agreement

These Terms, together with the written proposal, form the entire agreement between us and supersede all prior communications.